

# Route Guide & Hazard Awareness

BRIXTON - EFFRA ROAD - TULSE HILL - NORWOOD CENTRAL HILL - CRYSTAL PALACE - ANERLEY STATION





# THINGS TO REMEMBER MAKE NOTES ALONG THE WAY!

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Route 432 is a High-Frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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Hazards to be aware of and other points to note.

AT THE GARAGE

General information and safety at the garage.

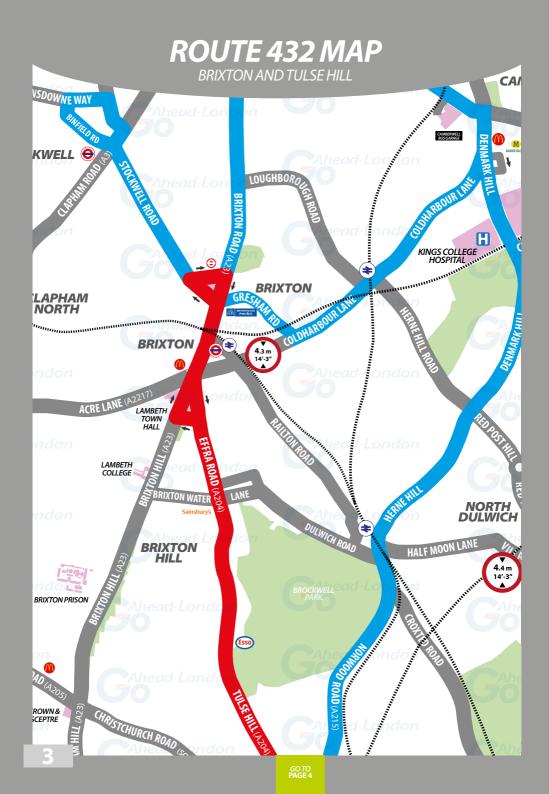
CODES & PROCEDURES

Facility codes, curtailment abrv & emergency radio procedure.

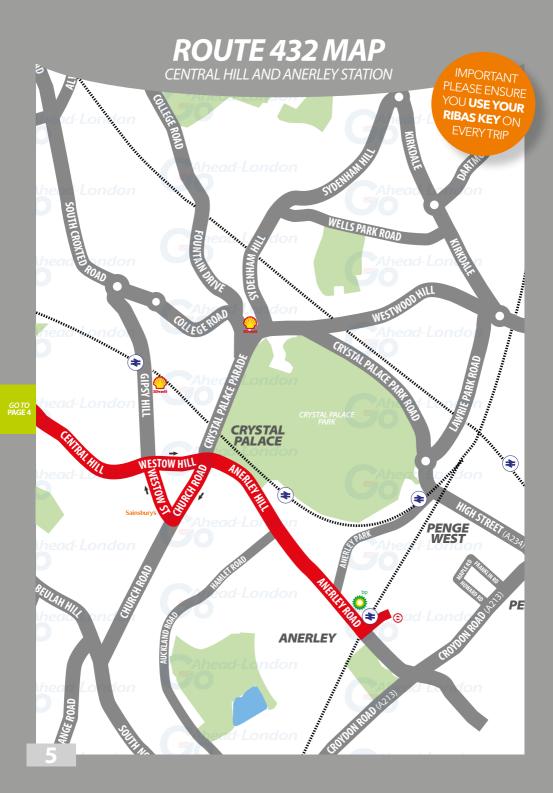


COLDHARBOUR LANE CLEARANCE HEIGHT DOUBLE DECK VEHICLES MUST NOT BE USED ON THIS ROAD

East of Brixton Road in Brixton







# **RUNNING LIGHT**

**RUNNING OUT OF SERVICE** 

#### **TO BRIXTON STOCKWELL PARK ROAD:**

- From Stockwell Garage, turn right onto Lansdowne Way
- At traffic light, turn right onto South Lambeth Road A203
- At traffic light, turn right onto Clapham Road A3
- At traffic light, turn left onto Stockwell Road **A203**
- At traffic light, turn left onto Stockwell Park Road to stand

#### FROM BRIXTON STOCKWELL PARK ROAD:

- From Brixton Road, turn left onto Stockwell Road A203
- At traffic light, continue ahead onto Binfield Road
- Turn right into Stockwell Garage

#### **TO BRIXTON STOCKWELL PARK ROAD:**

- From Camberwell Garage, turn left onto Camberwell New Road A202
- At traffic light, turn left onto Vassall Road
- At traffic light, turn left onto Brixton Road to first stop

#### FROM BRIXTON STOCKWELL PARK ROAD:

- From stand, turn right onto Brixton Road A23
- At traffic light, turn left onto Gresham Road (Brixton Police Station)
- At traffic light, turn left onto Coldharbour Lane **A2217**
- At traffic light, turn left onto Denmark Hill A215
- At traffic light, turn left onto Camberwell New Road A202
- Turn left into Camberwell Garage



**DOUBLE DECK VEHICLES MUST NOT BE USED ON THIS ROAD** 

East of Norwood Road in Tulse Hill

# RUNNING LIGHT

**RUNNING OUT OF SERVICE** 

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

#### **TO ANERLEY STATION:**

- From **Stockwell Garage**, turn right onto Lansdowne Way
- At traffic light, turn right onto South Lambeth Road A203
- At traffic light, turn right onto Clapham Road A3
- At traffic light, turn left onto Stockwell Road A203
- At traffic light, turn right onto Brixton Road A23
- Follow normal line-of-route to Anerley Road
- Turn left onto Anerley Station Road to stand on right

#### **FROM ANERLEY STATION:**

- From stand, turn left onto Anerley Station Road
- Follow normal line-of-route to Brixton Station
- At traffic light, turn left onto Stockwell Road A203
- At traffic light, continue ahead onto Binfield Road
- Turn right into Stockwell Garage

#### **TO NORWOOD ELDER ROAD:**

- From Camberwell Garage, turn right onto Camberwell New Road A202
- 🖕 At traffic light, turn right onto Denmark Hill **A215**
- At traffic light, continue ahead onto Herne Hill **A215**
- At traffic light, continue ahead onto Norwood Road A215
- At traffic light, continue ahead onto Norwood High Street A215
- ♦ Turn right onto Ernest Avenue (past Norwood Bus Garage on left) A215
- Turn left onto Knights Hill **A215**
- At traffic light, turn left onto Crown Dale A214
- Turn left onto Elder Road to Norwood School

#### **FROM ANERLEY STATION:**

- From **stand**, turn left onto Anerley Station Road
- Follow normal line-of-route to Tulse Hill
- Follow one-way system onto Norwood Road (towards Herne Hill) A215
- At traffic light, continue ahead onto Denmark Hill A215
- At traffic light, turn left onto Camberwell New Road to Camberwell Garage

### **ROUTE DIRECTIONS**

**RUNNING IN SERVICE** 

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

#### **TO ANERLEY STATION:**

- At stand, use bus lane and continue ahead on Stockwell Park Road A203
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, head left towards Effra Road (The Ritzy on the left) A204
- At traffic light, continue ahead onto Tulse Hill to one-way system A204
- On one-way system, serve stop then keep on the right lane **A205**
- At traffic light, turn right onto Norwood Road (under railway bridge) A215
- At West Norwood, continue ahead onto Norwood High Street A215
- Continue ahead onto Elder Road B232
- At junction, turn left onto Central Hill (Norwood Park on the left) A214
- At traffic light, continue ahead onto Westow Hill A212
- At traffic light, continue ahead onto Anerley Hill A214
- Continue ahead onto Anerley Road A214
- Turn left onto Anerley Station Road (after Anerley Station on the left)
- Turn right into turnaround point to stand

#### **FROM ANERLEY STATION:**

- At **stand**, exit turnaround point and turn left onto Anerley Station Road
- At junction, turn right onto Anerley Road (BP station on the right) A214
- Continue ahead onto Anerley Hill A214
- At traffic light, turn left onto Church Road (one-way system) A214
- Keep right and turn right onto Westow Street A212
- At traffic light, turn left onto Central Hill A214
- Turn right onto Elder Road (Norwood Park on the right) B232
- Follow one-way system onto Ernest Avenue (Norwood Garage on the left)
- Turn right onto Knight's Hill A215
- At traffic light, continue ahead onto Norwood Road (under railway bridge)
- Follow one-way system onto Christchurch Road A205
- On one-way system, serve stop then keep on the right lane **A205**
- Turn right onto Hardel Rise A205
- Turn left onto Tulse Hill and continue onto Effra Road A204
- Follow one-way system onto St Matthew's Road **A204**
- Turn right onto Brixton Hill and continue onto Brixton Road A23
- At traffic light, turn left onto Stockwell Road A203
- At traffic light, turn right onto Stockwell Park Road to stand

## **BRIXTON**

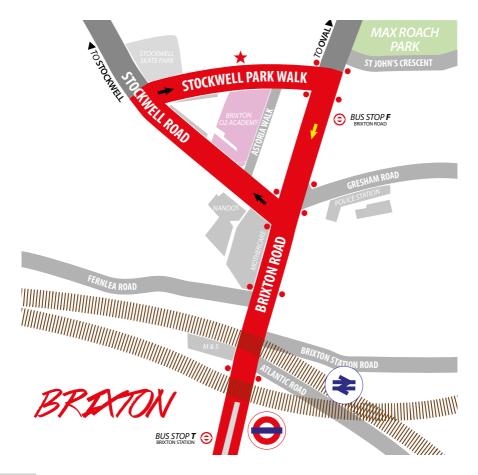
STOCKWELL PARK WALK STAND ARRANGEMENT

SWITCH THE ENGINE OFF WHILST AT THE STAND

**From Anerley.** Proceed from Brixton Road via Stockwell Road and Stockwell Park Walk to stand. Set down on Brixton Road at **BUS STOP T**.

**Towards Anerley.** Depart via Stockwell Park Walk to Brixton Road. Pick up on Brixton Road at *BUS STOP F*.

Public stand for ten buses on the north side of Stockwell Park Walk. No more than 2 buses on Route 432 should be scheduled to stand at any one time. **Blind display: BRIXTON**.



# TULSE HILL CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

**From Anerley.** Proceed from Christchurch Road via Hardel Rise to stand. Set down on Christchurch Road at *BUS STOP E*.

**Towards Anerley.** Depart via Hardel Rise and Tulse Hill to Norwood Road. Pick up on Norwood Road at *BUS STOP G*.

**From Brixton.** Proceed from Tulse Hill via Norwood Road, Christchurch Road and Hardel Rise to stand. Set down on Tulse Hill at *BUS STOP A*.

**Towards Brixton.** Depart via Hardel Rise, Tulse Hill and Norwood Road to Christchurch Road. Pick up on Christchurch Road at *BUS STOP E*.

Public stand for three buses on the west side of Hardel Rise.



# **WEST NORWOOD**

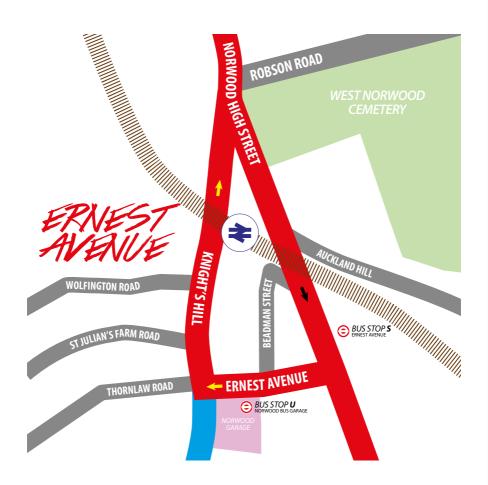
ERNEST AVENUE CURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

**From Brixton.** Proceed from Norwood High Street via Ernest Avenue to stand. Set down on Norwood High Street at *BUS STOP S*.

**Towards Brixton.** Depart to Ernest Avenue. Pick up on Ernest Avenue at *BUS STOP U*.

Public stand for two buses on south side of Ernest Avenue commencing 10 metres east of junction of Beadman Street. **Blind display:** WEST NORWOOD.



# **WEST NORWOOD**

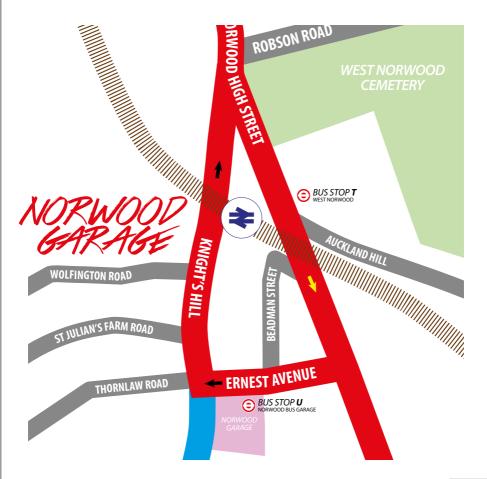
NORWOOD GARAGE CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

**From Anerley.** Proceed from Ernest Avenue via Norwood Bus Garage to stand. Set down on Ernest Avenue at *BUS STOP U*.

**Towards Anerley.** Depart via Norwood Bus Garage, Ernest Avenue and Knights Hill to Norwood High Street. Pick up on Norwood High Street at BUS STOP T.

Private stand on forecourt of Arriva's Norwood Bus Garage. **Blind display:** *WEST NORWOOD.* 



### CRYSTAL PALACE **CURTAILMENT POINT**

PLEASE CHECK

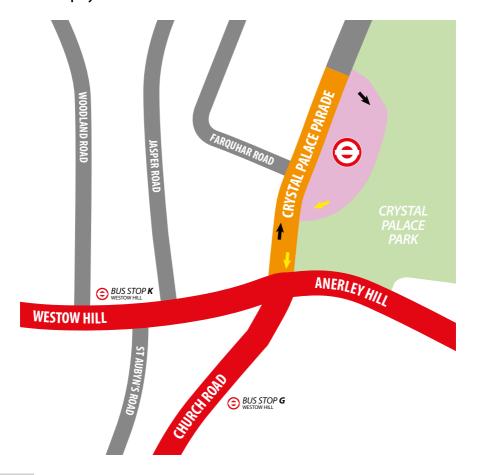
ON ETM BEFORE

DEPARTING From Brixton. Proceed from Westow Hill via Crystal Palace Parade and Crystal Palace Bus Station East Side to stand. Set down on Westow Hill at BUS STOP K.

Towards Brixton. Depart via Crystal Palace Bus Station East Side and Crystal Palace Parade to Church Road. Pick up on Church Road at BUS STOP G.

Private stand for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farguhar Road.

Blind display: CRYSTAL PALACE.



# **ANERLEY STATION**

**CURTAILMENT POINT** 

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

**From Brixton.** Proceed from Anerley Station Road direct to stand. Set down on Anerley Station Road at *BUS STOP E*.

**Towards Brixton.** Depart to Anerley Station Road. Pick up on Anerley Station Road at *BUS STOP F*.

Private stand for 5 buses in Bus Parking Area on south side of Anerley Station Road approximately 100 metres north east of Minden Road. No more than 2 buses on Route 432 should be scheduled to stand at any one time. **Blind display:** ANERLEY STATION.



### **LOCAL HAZARDS & POINTS TO NOTE**

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### **CHANGEOVER | BRIXTON**

Changeovers will take place at Stockwell Park Walk in Brixton.

Always communicate in advance with iBus if you are late for any reason.

#### RIGHT TURN | STOCKWELL PARK WALK

Bus proceeds in the Bus Lane on the left and turns right into Brixton Road. Vehicles in offside lane also turn right. Ensure it is clear of vehicles on the offside to turn right.

#### **VOLUME OF PEDESTRIANS | BRIXTON ROAD**

Keep headlights on. Proceed with care and caution, particularly during peak times.

#### **VEHICLES IN OFFSIDE LANE | BRIXTON RD / EFFRA RD**

Vehicles proceeding in offside lane cut over onto Effra Road. Check offside mirror and be prepared to give way to vehicles on offside.

#### ROAD NARROWS TULSE HILL

Road narrows along Tulse Hill due to pedestrian islands in the middle of the road. Approach at an appropriate speed and be observant for overtaking vehicles.

#### PEDESTRIAN ISLAND TULSE HILL

On departing the bus stop, a pedestrian island makes the road narrow. Check offside mirror to ensure it is clear to pull away. Beware of overtaking traffic which has to merge into nearside lane.

#### **MOVE TO RIGHT LANE | TULSE HILL (ONE-WAY SYSTEM)**

On departing the Tulse Hill Tavern bus stop, the bus has to pull over to right. Check offside to ensure it is safe to enter the 3rd then 4th lane to turn right.

#### PARKED VEHICLES | NORWOOD ROAD

Use appropriate speed due to pedestrians crossing between parked vehicles and vehicle doors being opened onto the carriageway.

#### NEARSIDE TRAFFIC | KNIGHTS HILL (NORTHBOUND)

Traffic approaching from nearside. Check the nearside for traffic approaching from Knights Hill and be prepared to give way.

#### **LOCAL HAZARDS & POINTS TO NOTE**

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### LOW TREE BRANCHES | NORWOOD HIGH STREET

Be observant for low tree branches during inclement weather and proceed at a slow speed. Call CentreComm to inform if necessary.

#### PARKED VEHICLES | NORWOOD HIGH ST / ERNEST AVE

Commercial vehicles park outside Travis Perkins Building Supplies. Be aware of vehicles suddenly moving and pedestrian movement.

#### PARKED VEHICLES | ELDER ROAD

Parked vehicles cause road to narrow. Give way to oncoming traffic if needed.

#### TRAFFIC APPROACHING | CENTRAL HILL / ELDER ROAD

Traffic approaching at speed. Be aware of traffic travelling at speed along Central Hill before you pull out.

#### TIGHT LEFT TURN | WESTOW STREET / CENTRAL HILL

Be aware of vehicles on Central Hill which may enter the Advanced Stop Line. This may cause a tight left turn onto Central Hill.

#### **VOLUME OF PEDESTRIANS | CHURCH ROAD**

Parking and volume of pedestrians in the evenings. Be aware of pedestrians crossing between parked vehicles.

#### CHANGING ROAD CONDITIONS ANERLEY HILL

Appropriate speed going up and down the hill. Do not brake harsh.

#### LEFT TURN | ANERLEY ROAD / ANERLEY STATION ROAD

Turning left into Anerley Station Road. Look out for vehicles exiting in front of stop line. Be vigilant when turning left, use slow speed and look out for vehicles which have moved forward of the stop line.

#### **BARRIERS | ANERLEY STATION BUS STAND**

Take extreme care when reversing in bus stand and take note of the rumble strips.

#### **VOLUME OF PEDESTRIANS CHURCH ROAD**

Parking and volume of pedestrians in the evenings. Be aware of pedestrians crossing between parked vehicles.

### AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
WEAR YOUR
HI-VIS WITHIN
THE GARAGE

GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY PARK FERRY VEHICLES WITHIN DESIGNATED AREAS USE THE
HORN WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES ARE SILENT. BE EXTRA CAUTIOUS WHILST ON THE MOVE! FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE YOURSELF WITH THE GARAGE SAFETY CODE

THANK FIRST

### OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

#### **ROUTE 432 | CURTAILMENTS:**

Brixton Station Tulse Hill
West Norwood, Ernest Avenue Norwood Garage
Crystal Palace, Bus Station Anerley Station

#### FACILITIES | THROUGHOUT THE ROUTE

Stockwell Park Walk stand-alone toilet in Brixton. Keypad: 2715.

Anerley. Keypad: 1402

If you urgently need to use a facility, please inform iBus immediately.

#### **CODE RED | EMERGENCY RADIO PROCEDURE**

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:

020 7819 5736

Lost property for the public **020 7819 5800** 

Front desk allocations **020 7819 5807** 

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC APART FROM THE LOST PROPERTY NUMBER.

London Travel Information 0343 222 1234

Emergencies **999** or **112** 

Metropolitan Police 020 7230 3591

www.goaheadlondon.com

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